



Switching to Anthem Student Advantage?

No worries! You can get the ongoing care you need with our Transition Assistance Program.

This program offers you and your dependents a team of dedicated professionals to help you transition care to your new Anthem plan. The team includes registered nurses, intake staff, care managers, member services representatives and doctors that are ready to help you or your family members transition any ongoing care safely and seamlessly.

Newly enrolled students and their dependents may receive transition assistance for the following services, procedures or conditions:

Acute (short-term) medical or behavioral health conditions until you no longer have the condition.

Serious chronic (long-term) medical or behavioral health conditions until your current course of treatment is completed and you can be safely transferred to another provider if more treatment is needed for up to 12 months after the plan effective date.

Pregnancy until childbirth and for the period immediately after.

Terminal illness for the remainder of the terminal illness.

Newborn child care (from birth to 36 months) or up to 12 months after the plan effective date.

Surgery or other procedure if it's authorized by Anthem or a delegated provider and is schedule to take place within 180 days of the plan effective date.

How to get started

We're here to help. You and your dependents who have any of the conditions listed can reach out to the dedicated University of Missouri System account management team to start the process. Please contact Jennifer Perez at Jennifer.Perez3@anthem.com for more information.

Anthem  **STUDENT ADVANTAGE**

Transition assistance is subject to availability under your school's benefit plan and certain through Anthem Blue Cross and the student's treating provider. Therefore, transition assistance may not always be available. Students should refer to your evidence of coverage for more detailed information on plan benefits, conditions, limitations and exclusions. Anthem Blue Cross and Blue Shield is the trade name of Anthem Insurance Companies, Inc. Independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.